

## OPEN ENROLLMENT OUTREACH VOLUNTEERS

Outreach volunteers conduct phone calls to discuss individual's healthcare options, assist to schedule enrollment appointments, and participate in virtual community outreach. Outreach helps new clients obtain healthcare and ensures enrolled clients maintain coverage.

MECKLENBURG  
**ACCESS TO JUSTICE**  
PRO BONO PARTNERS

## VOLUNTEER EXPECTATIONS:

Open enrollment occurs annually November 1st-December 15th. After training, outreach volunteers will contact 15 clients a week prior to and during open enrollment. Volunteers can continue their service after open enrollment ends on a limited basis and return to serve the following year.

Time Commitment: 1-2 hours a week over 8 weeks.

## VOLUNTEER IMPACT:

Despite increased efforts to provide better access to care to North Carolina residents, over 1,000,000 North Carolinians remain uninsured. As an outreach volunteer, you can help close the healthcare coverage gap in our state.

## TRAINING + SUPPORT

As an outreach volunteer with the Navigator Project, you will receive in depth training with a packet of resources. The Advocacy Center staff also provides ongoing assistance.

## WHY ACCESS TO HEALTHCARE?

"Being a navigator affords me the rare opportunity to use my skills to help consumers in real time. I know that by enrolling our consumers in affordable insurance, they are able to get the care they need for the first time. What could be more rewarding than that?" -Chelsea Corey, King and Spaulding LLP



**Consuela, Family Support  
and Healthcare Client**

## YOU WOULD ENJOY BEING A CALLBACK VOLUNTEER IF:

- You want to work directly with clients.
- You are a non-lawyer volunteer or pro bono attorney who is passionate about access to healthcare.
- You want to volunteer but have limited or inconsistent time to do so.