

WHAT IS CONSUMER PROTECTION?

Consumer protection cases preserve individual rights and income against bad actors in the marketplace. Pro bono cases include home and auto fraud, protection from predatory loans, bankruptcy, landlord-tenant cases, etc. All of this work ensures safe housing, family security, and stable income.

MECKLENBURG
ACCESS TO JUSTICE
PRO BONO PARTNERS

PRO BONO EXPECTATIONS:

Before: The Advocacy Center staff determines case eligibility. We only refer eligible clients.

During: Meet with clients to discuss the case in person or virtually.

After: Most case work occurs after the initial meeting. Cases may require appearance in small claims, district, or superior court, while others may be administrative only.

Time: Intermittent work over 1-12 months period.

PRO BONO IMPACT:

Low-income families often lack access to resources that preserve income and prevent financial exploitation. Saving a client's car can preserve their transportation to work or school. Returning stolen home equity for a family can prevent loss of homes and livelihoods.

TRAINING + SUPPORT

We offer trainings to attorneys outside of their practice area. We also provide a tool kit with the necessary materials to take the case. The Advocacy Center staff provide ongoing assistance. Co-counsel is welcome and encouraged!

WHY CONSUMER PROTECTION PRO BONO?

"Handling consumer cases is a natural and easy extension of my law practice. I appreciate my CCLA volunteer work because I can give back to my community and make it a better place for all of us."

-Heather Culp, Essex Richards PA



Mary Wallace, Consumer Protection Client

YOU WOULD ENJOY CONSUMER PROTECTION WORK IF:

- Longstanding client-attorney relationships are important to you.
- You are excited about preserving client livelihoods in Charlotte-Mecklenburg.
- You enjoy being challenged and learning about new practice areas.